# Report on Open Enrollment for 2022 Plan Year

MHBE Board of Trustees Meeting January 18, 2022



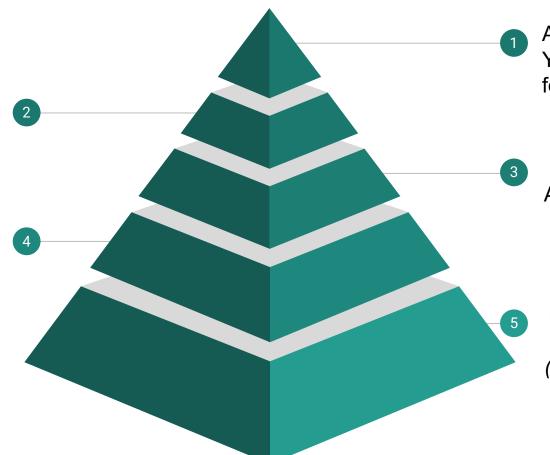
# Advantages heading into Open Enrollment

## More consumer help

Record # of brokers (~700) plus 120 navigators

## Wider marketing

Added Tiktok, Spotify, H-Code Hispanic digital publisher, DC Metro signage, youth sports



### More \$ help

American Rescue Plan and Md. Young Adult subsidy cut premiums for all, including +400% FPL

#### **Faster tech**

Live agent chat, Robotic Process Automation, consumer and worker portal improvements

#### Reinsurance delivers

Lowest rates in nation for gold and bronze; 3rd lowest for silver (Source: Kaiser Family Foundation)



# 2022: Top enrollment ever, surge in new enrollees

**Total +9%** 

Enrollment in private plans: 181,603 +9% from 166,038 in previous OE

New peak for MHC

2nd consecutive record year for MHC

**Dental +29%** 

From 51,505 in 2021 to 66,634 for 2022

New enrollees +48%

From 26,497 to 39,181 New enrollees = 16% of total in '21, 22% for '22



# Impressive gains in some key populations, but not all

Young Adults: +6%

Rural: Mixed

Black: +10%

Hispanic: +13%

- Enrollment of 18-34s: 49,576
- Two-thirds

   (32,122) qualified
   for state Young
   Adult subsidy
- \$13M used. \$7M remain for OE extension, special enrollments

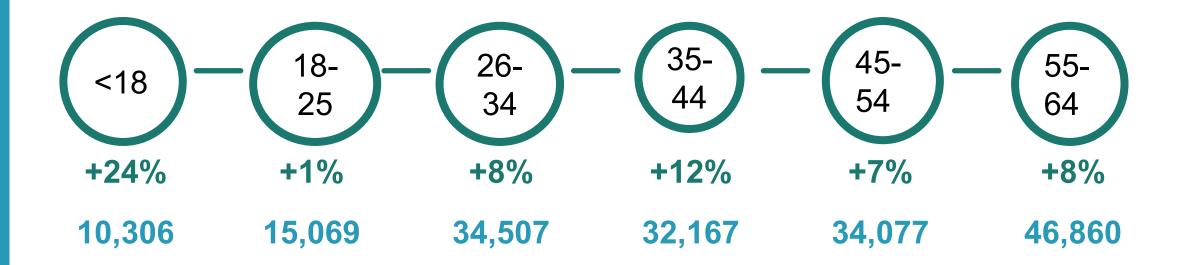
In rural counties with highest uninsured rates, mixed results:

- Wicomico -5%
- Worcester +7%
- Somerset Even
- St. Mary's -4%
- Calvert +12%
- Washington -6%

- Black enrollees in private plans: 30,535
- Black young adults +5% to 9,014
- Hispanic enrollees in private plans: 20,241
- Hispanic young adults also +13% to 5,572



# Growth across every age group





#### Region % Change County Enrollment Carroll 4,566 Mid Western + 20% Harford Upper Eastern 6,351 + 16% 14,673 + 15% Anne Arundel Central 24,369 Baltimore Co. Central + 12% 1,978 + 12% Calvert Southern 3,067 + 11% Charles Southern Prince George's **Capital South** 25,417 + 11% 11,171 Howard Mid Western + 10%

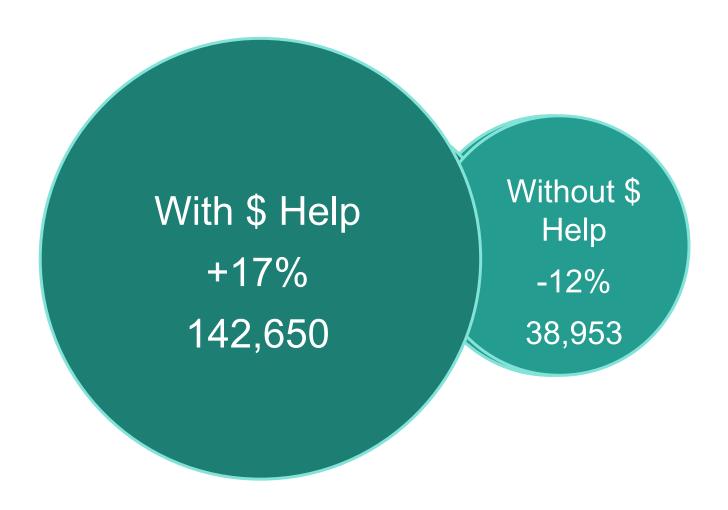
Largest % gains

and % losses

County	Region	Enrollment	% Change	
St. Mary's	Southern	2,004	- 4%	
Wicomico	Lower Eastern	3,088	- 5%	
Washington	Far Western	3,716	- 6%	



# MHC split with/without financial help changed from 73/27% in 2021 to 79/21% in 2022



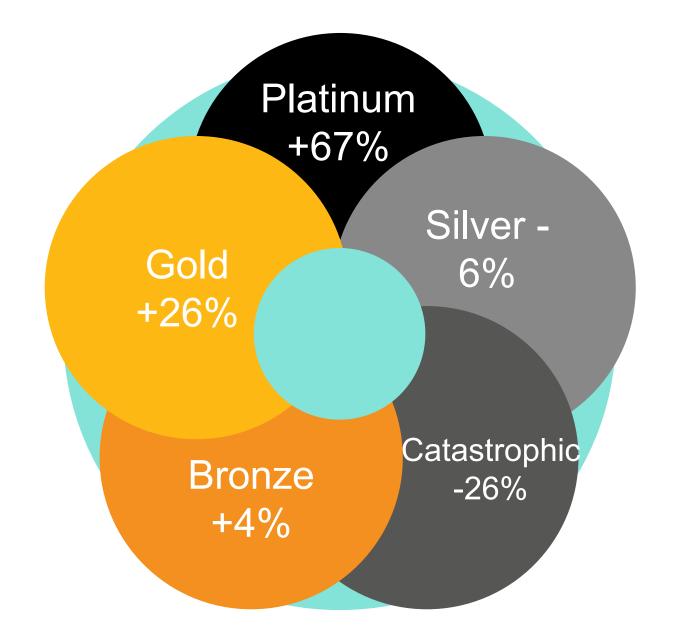


## Growth at all income levels

>= 400% Federal Poverty Level (FPL)	16,053	+60%
350 to < 400% FPL	8,461	+15%
300% to < 350% FPL	13,006	+22%
250% to < 300% FPL	17,362	+22%
200% to < 250% FPL	26,201	+16%
150% to < 200% FPL	35,213	+2%
138% to < 150% FPL	10,667	+8%
100% to < 138% FPL	7,688	+59%
< 100% FPL	17,763	+54%
Unknown (Enrollees who don't submit income info ineligible for \$ help)		-28%

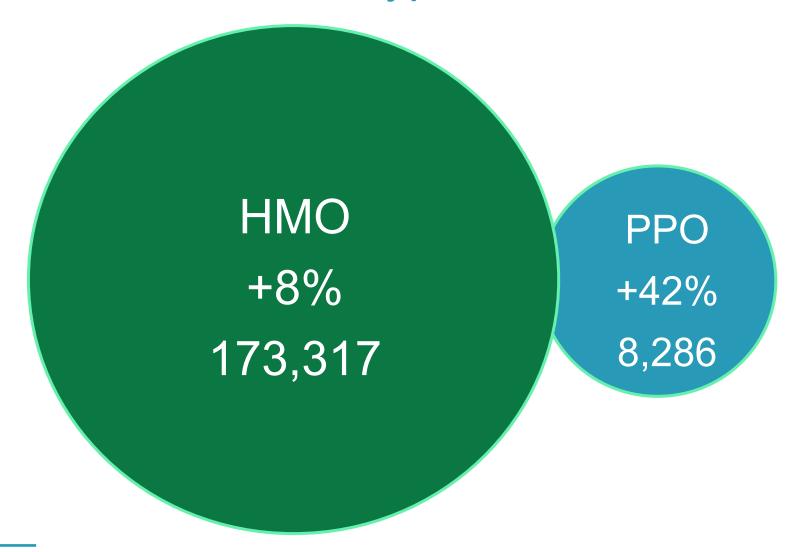


# Metal levels



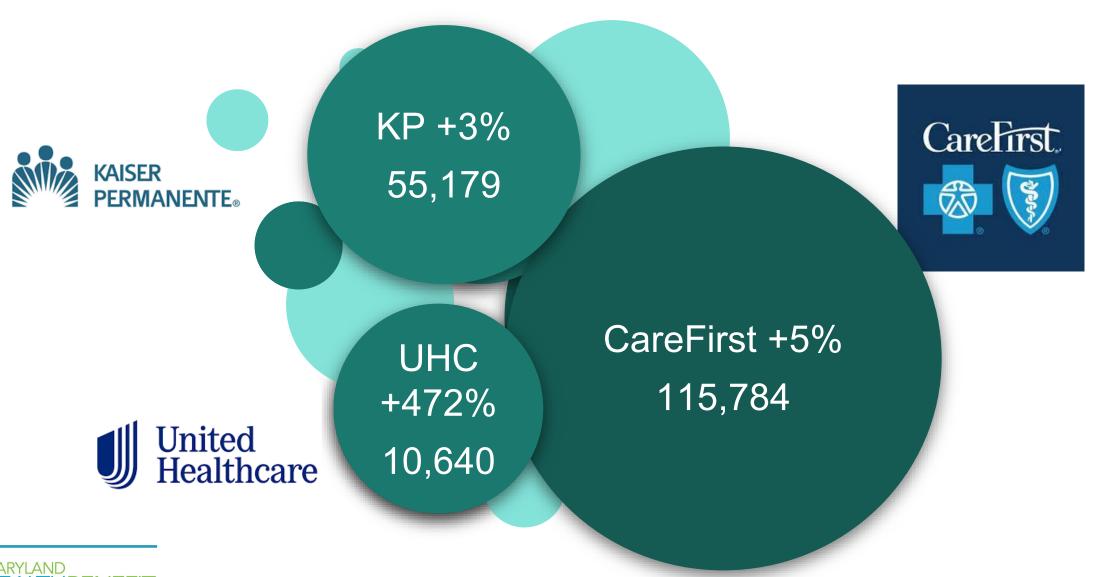


# Plan types



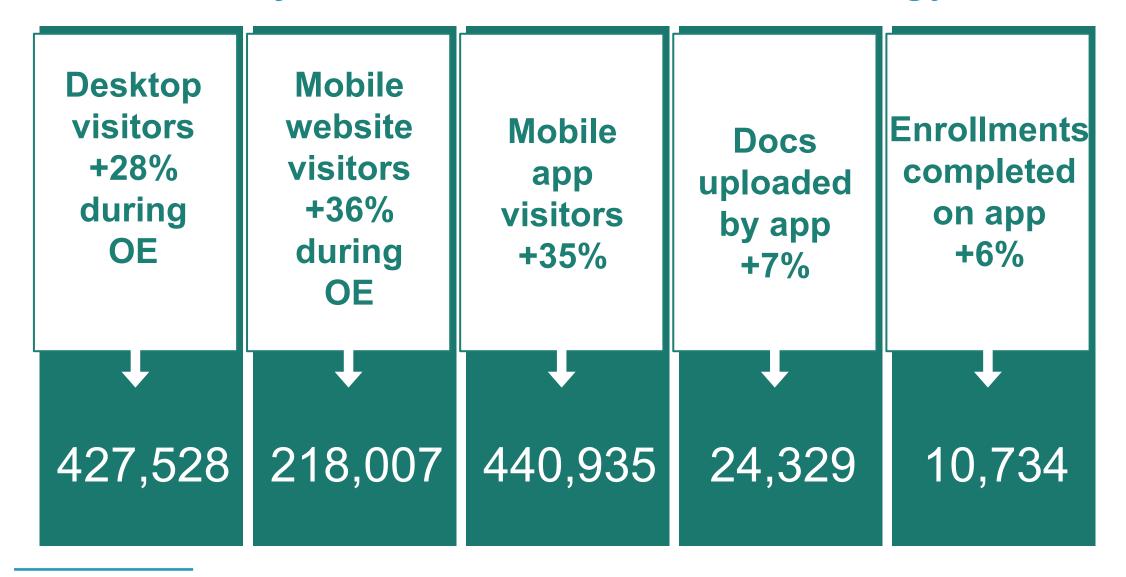


## **Carriers**





# Major user advances in technology





# New & expanded strategies in Marketing/Outreach

New social media ad platforms:
TikTok,
Twitch

Teamed w/
"GoVax":
40,000 fliers at
mobile sites

Partnered with social media "influencers" whose followings total half-million

+15,000 brochures distributed at gyms and restaurants

+

75+ "earned media"
stories, including articles in
media that reach Hispanic
audiences (El Tiempo
Latino, Washington
Hispanic, Mundo Latino,
Latin Opinion) and Black
audiences (Baltimore
Times, AFRO, Annapolis
Times and Washington
Informer).



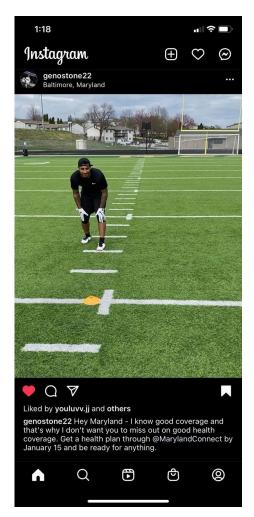












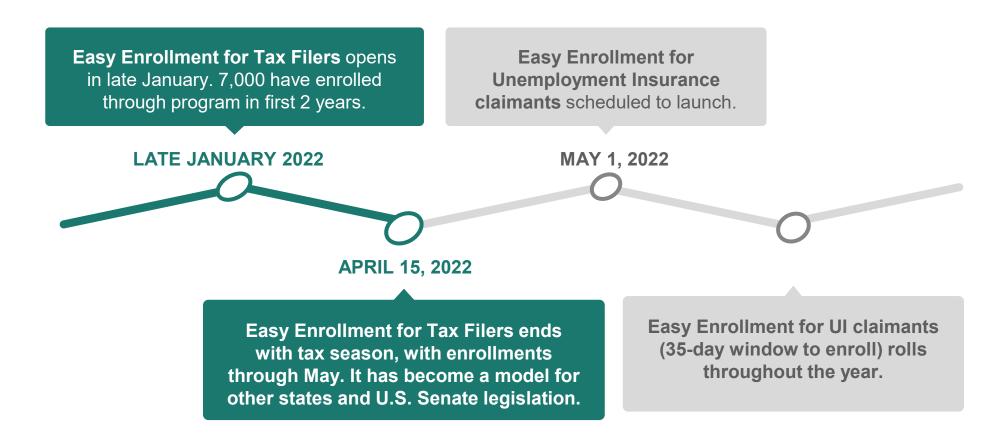
From top left: Michele on "LinkedIn Live," Virtual forum on the Health of Black Men co-sponsored with The AFRO, Baltimore Mayor's Annual Christmas Parade, social influencers on Twitter

## Open enrollment through February due to COVID-19/Omicron

- Open enrollment will be extended through February in response to the continuing public health crisis due to COVID-19 and Omicron variant.
- Those who enroll by Jan. 31 will have coverage beginning Feb. 1.
- Those who enroll during February will have coverage March 1.
- Why extend? Maryland's rate of hospitalizations is 6th highest in US at 61 per 100,000. Ages 60+ have been most affected.
- Young adult subsidy remains in effect: \$13M of \$20M used. \$7M remain for OE extension, Easy Enrollment, other special enrollments.



## Special enrollments continue for remaining uninsured





# Questions?









